

EAST AYRSHIRE COUNCIL

**BEST VALUE SUB-COMMITTEE OF THE POLICY AND RESOURCES
COMMITTEE**

**MINUTES OF MEETING HELD ON TUESDAY 15 MAY 2001 AT 0900 HOURS IN
THE MEETING ROOM, COUNCIL HEADQUARTERS, LONDON ROAD,
KILMARNOCK**

PRESENT: Councillors Drew McIntyre, Finlay MacLean, Daniel Coffey, Douglas Reid, Robert McDill, Eric Jackson, Jimmy Kelly, Tommy Farrell and Provost Jimmy Boyd.

ATTENDING: Fiona Lees, Depute Chief Executive/Director of Corporate Resources; Jim Lavery, Director of Homes and Technical Services; Douglas Campbell, Head of Corporate Development and Communication; Chris McAleavey, Head of Homes; and Robert Beaton, Administrative Officer.

APOLOGIES: Councillors Harry Wilson and Jane Darnbrough.

CHAIR: Councillor Drew McIntyre, Chair.

BEST VALUE SERVICE REVIEW - PROPERTY REPAIRS AND MAINTENANCE

1. There was submitted a report dated 27 March 2001 (circulated) by the Director of Homes and Technical Services which advised of some of the major changes arising from the Review of the Repairs Service and submitted a revised action plan to improve the level of service to customers.

It was agreed:-

- (i) to note the conclusions of the Repair Service Review and recommendations of the Member/Officer Service Review Group as set out in the report and the action plan;
- (ii) to endorse the proposed actions as a basis for Homes and Technical Services to move forward in delivering improvements in the delivery of the Repairs Service;
- (iii) that the Director of Homes and Technical Services continue to monitor the implementation of these actions and present a progress report to the Housing Committee on an annual basis; and
- (iv) otherwise, to note the contents of the report.

The meeting terminated at 0925 hours.

AGENDA